













**National Enforcement Bodies
according to Regulation [EC]261/2004
from 17 February 2005**

Member States	Organisation	Contact details
 Austria	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 Belgium	Direction Générale Transport Aérien CCN - 4ème étage Rue du progrès 80 Bte 5 B-1040 BRUXELLES	Tel. : +32 2 206.32.11 Fax : +32 2 203 15 28
 Cyprus	Department of Civil Aviation 16 Griva Dhigeni Avenue CY-1429 NICOSIA	Tel. : +357 22 404102 Fax : +357 22 766552
 Czech Republic	Civil Aviation Authority Letiště Ruzyně CZ-160 08 PRAHA 6	Tel. : +420 220 562 639 +420 220 112 080 Fax : +420 220 561 823
 Denmark	Danish Ministry of Transport 2nd Division 27 Frederiksholms Kanal DK - 1220 COPENHAGEN	Tel. : +45 3392 4323 Fax : +45 3338 1433 ts@trm.dk
 Estonia	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 Finland	Civil Aviation Administration P.O. Box 50 FI-01531 VANTAA	Tel. : +358 9 82771 +358 9 61 511 Fax : +358 9 8277 2099
 France	DGAC Direction de la régulation économique Bureau de la facilitation et des clients du transport aérien (DRE/C2) 50, rue Henry Farman F-75720 PARIS CEDEX 15	Tel. : +33 1 58.09.39.79 Fax : +33 1 58.09.38.45
 Germany	Luftfahrt-Bundesamt (LBA) Hermann-Blenk-Str. 26 D-38108 BRAUNSCHWEIG	Tel. : +49 531-2355-100 Fax : +49 531-2355-707 fluggastrechte@lba.de
 Greece	Hellenic Civil Aviation Authority GR-ATHENS	Tel. : +30 21 0891.6000
 Hungary	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 Ireland	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 Italy	L'Ente Nazionale per l'Aviazione Civile Viale del Castro Pretorio, 118 IT-00185 ROME	Tel. : +39 06 44596-1

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 <u>Latvia</u>	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 <u>Lithuania</u>	Civil Aviation Administration Rodūnų kelias 2 LT-02188 VILNIUS	Tel. : +370 5 2739038 Fax : +370 5 2739237
 <u>Luxembourg</u>	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 <u>Malta</u>	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 <u>Poland</u>	Plac Powstańców Warszawy 1 PL-00-950 WARSAW	Phone +48 22 55 60 800 www.uokik.gov.pl uokik@uokik.gov.pl
 <u>Portugal</u>	Instituto Nacional de Aviação Civil (INAC) Rua B, Edifícios 4, 5 e 6 Aeroporto da Portela PT-1749-034 LISBOA	Tel. : +351(21)842-3500 Fax : +351(21)847-3585
 <u>Slovakia</u>	Slovenská obchodná inšpekcia (Slovak Trade Inspectorate) ústredný inšpektorát (Central Inspectorate) Prievozská 32 SK-827 99 Bratislava 27	Tel. : +421 2 58272 203, +421 2 58272 240 Fax : +421 2 53414 996 e-mail: secretariat@soi.sk
 <u>Slovenia</u>	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 <u>Spain</u>	Dirección General de Aviación Civil Sección de Atención al Usuario Paseo de la Castellana, 67 Despacho A-259 ES-28071 MADRID	Tel. : +34 91 597.83.21 Fax : +34 91 597.86.43
 <u>Sweden</u>	<i>this information has not been communicated yet to the Commission</i>	<i>please contact the Commission: tren-aprights@cec.eu.int Fax : +32 2 299 10 15</i>
 <u>The Netherlands</u>	Inspectie Verkeer en Waterstaat Postbus 575 NL-2130 AN HOOFFDORP	e-mail: loket@ivw.nl
 <u>United Kingdom</u>	Air Transport Users Council Room K705 -- CAA House 45-59 Kingsway UK-LONDON WC2B 6TE Civil Aviation Authority CAA House 45-59 Kingsway UK-LONDON WC2B 6TE	Tel. : +44 020 7240 6061 Fax : +44 020 7240 7071 Tel. : +44 020 7379 7311